

EOL Announcement

Due to force majeure factors such as chips and raw materials supply discontinuation, and to achieve unified management of product models and styles, 3onedata announces the end-of-sale and end-of-life dates for the SW485GI V1.0.0 series interface converter.

SW485GI V1.0.0 will be phased out in the near future, and new products SW485GI V2.0.0 will be released to meet the needs of customers.

The discontinuation date for the critical service of the related products are shown in Table 1. Also, Table 2 shows substitution relationship between new and old products, and Table 3 shows the differences between the appearance of the SW485GI V1.0.0 series and SW485GI V2.0.0 series.

Table 1: End-of-life milestones and dates for 3onedata SW485GI V1.0.0 series.

Milestone		Description	Time
End of sale		The last date to order the SW485GI V1.0.0 series through 3onedata point-of-sale mechanisms. The product is no longer for sale after this date.	2024/10/30
End of production		The last date when the SW485GI V1.0.0 series officially ceased production. After this date, production of this product will no longer be arranged.	2025/01/30
End of Support	End of technical support	The last date 3onedata releases technical support for SW485GI V1.0.0 series. From the date, after 5 years, no technical support will be provided for this product series.	2027/7/30
	End of after-sale service	The last date 3onedata releases after-sale service for SW485GI V1.0.0 series. From the date, after 5 years, no after-sale service will be provided for this product series.	2027/7/30

Table 2: List of product substitution relationships

Current Products		Alternative Products	
Model and Version	PN	Model and Version	PN
SW485GI V1.0.0	5006010106001	SW485GI V2.0.0	5006010110011

Table 3: Appearance of the SW485GI V1.0.0 (left) and SW485GI V2.0.0 (right)

SW485GI V1.0.0	SW485GI V2.0.0

Remark:

Differences between SW485GI V1.0.0 and SW485GI V2.0.0 are as follows:

1. Operating temperature

SW485GI V1.0.0 support -10~75℃ wide operating temperature range, while SW485GI V2.0.0 support -40~75℃ operating temperature range.

2. Appearance

SW485GI V2.0.0 has specific description of the signal pins of the RS-232 DB9 interface and description of input range of power supply.

We hope that this announcement will help you plan ahead for your future network and this measure will not affect the existing service relationship and quality of service.

The explanation of the above content belongs to 3onedata.

3onedata Co., Ltd.

July 30th, 2024