

# EOL Announcement

Due to force majeure factors such as chips and raw materials supply discontinuation, and to achieve unified management of product models and styles, 3onedata announces the end-of-sale and end-of-life dates for the GW1100 V1.0.0 series serial device server.

GW1100 V1.0.0 series will be phased out in the near future, and new products GW1100 V2.0.0 series will be released to meet the needs of customers.

The discontinuation date for the critical service of the related products are shown in Table 1. Also, Table 2 shows substitution relationship between new and old products, and Table 3 shows the differences between the appearance of the GW1100 V1.0.0 series and GW1100 V2.0.0 series.



Table 1: End-of-life milestones and dates for 3onedata GW1100 V1.0.0 series.

Milestone		Description	Time
End of sale		The last date to order the GW1100 V1.0.0 series through 3onedata point-of-sale mechanisms. The product is no longer for sale after this date.	2024/12/30
End of production		The last date when the GW1100 V1.0.0 series officially ceased production. After this date, production of this product will no longer be arranged.	2025/03/30
End of Support	End of technical support	The last date 3onedata releases technical support for GW1100 V1.0.0 series. From the date, after 5 years, no technical support will be provided for this product series.	2027/9/30
	End of after-sale service	The last date 3onedata releases after-sale service for GW1100 V1.0.0 series. From the date, after 5 years, no after sale service will be provided for this product series.	2027/9/30

Table 2: List of product substitution relationships

Current Products		Alternative Products	
Model and Version	PN	Model and Version	PN
/	/	GW1100-2T-8DI(3IN1)-RJ-2P(85-265VAC) V2.0.0	5005010504019
GW1100-2T-16D(3IN1)-RJ-2P(85-265VAC) V1.0.0	5005010503012	GW1100-2T-16DI(3IN1)-RJ-2P(85-265VAC) V2.0.0	5005010503016
/	/	GW1100-2T-8DI(3IN1)-RJ-OLED-2P(85-265VAC) V2.0.0	5005010505018
GW1100-2T-16DI(3IN1)-RJ-OLED-2P(85-265VAC) V1.0.0	5005010502011	GW1100-2T-16DI(3IN1)-RJ-OLE D-2P(85-265VAC) V2.0.0	5005010502014

Table 3: Appearance of the GW1100 V1.0.0 series (left) and GW1100 V2.0.0 series (right)

GW1100 V1.0.0 series	GW1100 V2.0.0 series
	

### Remark:

Differences between GW1100 V1.0.0 series and GW1100 V2.0.0 series are as follows :

#### 1. Model

GW1100 V1.0.0 series only has 16 3IN1 serial ports with / without OLED display version.

GW1100 V2.0.0 series is a total of four models, 8 3IN1 serial ports with / without OLED display version, and 16 3IN1 serial ports with / without OLED display version.

#### 2. Front panel

The PVC style of GW1100 V2.0.0 series has been changed.

The TF card slot and Console port are moved to the front panel, the position of the LED indicators are changed, a new RESET hole has been added to

the product.

### 3. Rear panel

The GW1100 V2.0.0 series port positions have been changed. From left to right in turn they are 100Mbps Ethernet ports (Link1/2), RS-232/485/422 serial ports (1-8/16), grounding screw (M5), and AC power input interfaces (POWER1/POWER2).

We hope that this announcement will help you plan ahead for your future network and this measure will not affect the existing service relationship and quality of service.

The explanation of the above content belongs to 3onedata.

3onedata Co., Ltd.

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