

# EOL Announcement

Due to force majeure factors such as chips and raw materials supply discontinuation, and to achieve unified management of product models and styles, 3onedata announces the end-of-sale and end-of-life dates for the NP5100 V1.1.0 series serial device server.

NP5100 V1.1.0 series will be phased out in the near future, and new products NP5100 V2.0.0 series will be released to meet the needs of customers.

The discontinuation date for the critical service of the related products are shown in Table 1. Also, Table 2 shows substitution relationship between new and old products, and Table 3 shows the differences between the appearance of the NP5100 V1.1.0 series and NP5100 V2.0.0 series.



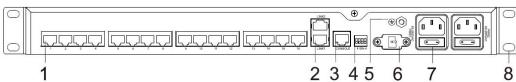

Table 1: End-of-life milestones and dates for 3onedata NP5100 V1.1.0 series.

Milestone		Description	Time
End of sale		The last date to order the NP5100 V1.1.0 series through 3onedata point-of-sale mechanisms. The product is no longer for sale after this date.	2025/01/15
End of production		The last date when the NP5100 V1.1.0 series officially ceased production. After this date, production of this product will no longer be arranged.	2025/04/15
End of Support	End of technical support	The last date 3onedata releases technical support for NP5100 V1.1.0 series. From the date, after 5 years, no technical support will be provided for this product series.	2027/10/15
	End of after-sale service	The last date 3onedata releases after-sale service for NP5100 V1.1.0 series. From the date, after 5 years, no after sale service will be provided for this product series.	2027/10/30

Table 2: List of product substitution relationships

Current Products		Alternative Products	
Model and Version	PN	Model and Version	PN
/	/	NP5100-2T-8DI(3IN1)-RJ-2P(85-265VAC) V2.0.0	5004010906015
NP5100-2T-16DI(3IN1)-RJ-2P(85-265VAC) V1.1.0	5004010902002	NP5100-2T-16DI(3IN1)-RJ-2P(85-265VAC) V2.0.0	5004010906013
/	/	NP5100-2T-8DI(3IN1)-RJ-OLED-2P(85-265VAC) V2.0.0	5004010906014
NP5100-2T-16DI(3IN1)-RJ-OLED-2P(85-265VAC) V1.1.0	5004010901002	NP5100-2T-16DI(3IN1)-RJ-OLED-2P(85-265VAC) V2.0.0	5004010906012

Table 3: Appearance of the NP5100 V1.1.0 series (left) and NP5100 V2.0.0 series (right)

NP5100 V1.1.0 series	NP5100 V2.0.0 series
	
	

### Remark:

Differences between NP5100 V1.1.0 series and NP5100 V2.0.0 series are as follows :

#### 1. Model

NP5100 V1.1.0 series only has 16 3IN1 serial ports with / without OLED display version.

NP5100 V2.0.0 series is a total of four models, 8 3IN1 serial ports with / without OLED display version, and 16 3IN1 serial ports with / without OLED display version.

#### 2. Front panel

The PVC style of NP5100 V2.0.0 series has been changed.

The TF card slot and Console port are moved to the front panel and a new RESET hole has been added to the product.

### 3. Rear panel

The NP5100 V2.0.0 series port positions have been changed. From left to right in turn they are 100Mbps Ethernet ports (Link1/2), RS-232/485/422 serial ports (1-8/16), grounding screw (it has been changed from M4 to M5), and AC power input interfaces (POWER1/POWER2).

We hope that this announcement will help you plan ahead for your future network and this measure will not affect the existing service relationship and quality of service.

The explanation of the above content belongs to 3onedata.

3onedata Co., Ltd.

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